

Altitude Tours 2023/2024 Retail Rates

Valid from 1st October 2023 – 30th September 2024

Wine & Gin		Retail Rate	
Wine Sampler		\$219.00	
Twilight Wine & Craft Beer		\$209.00	
Central Otago Wine & Food Tour		\$329.00	
Queenstown Gin Tour		\$239.00	
Heli Gin Tour		\$699.00	
6:30am Milford Sound – Glass Roof		Retail Rate	
<i>Cruise: Cruise Milford / Fixed Wing: Glenorchy Air / Helicopter: Helicopter Line</i>			
Milford Sound Day Tour ex Queenstown		\$309.00	
w/ Packed Picnic Lunch		\$339.00	
Milford Sound with Fixed-wing Flyback		\$739.00	
w/ Packed Picnic Lunch		\$769.00	
Milford Sound with Helicopter Flyback		\$1,279.00	
w/ Packed Picnic Lunch		\$1,309.00	
7:30am Milford Sound		Retail Rate	
<i>Cruise: Mitre Peak / Fixed Wing: Milford Sound Scenic / Helicopter: Helicopter Line</i>			
Milford Sound Day Tour ex Queenstown		\$299.00	
w/ Packed Picnic Lunch		\$329.00	
Milford Sound with Fixed-wing Flyback		\$729.00	
w/ Packed Picnic Lunch		\$759.00	
Milford Sound with Helicopter Flyback		\$1,269.00	
w/ Packed Picnic Lunch		\$1,299.00	
Mount Cook		Retail Rate	
Mount Cook Day Tour		\$249.00	
w/ Hermitage Glacier Explorers		\$439.00	
w/ Helicopter Line Tasman Glacier Heli Hike		\$1045.00	
w/ INFLITE Ultimate Alpine Experience		\$729.00	
w/ INFLITE Tasman Taster 25 min Heli Flight		\$579.00	
Local Sightseeing		Adult	Child
Best of Queenstown		\$199.00	\$99.00
Glenorchy & Paradise Explorer Half Day		\$179.00	\$99.00
Glenorchy Full Day with Dart River Jetboat		\$478.00	\$304.00

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Key Product Information

Wine Sampler Tour

- The tour will operate for minimum two adults if booked at least 48 hours before departure
- Departure time is 10am, returning approx. 4pm
- Pick up is from select hotels and bus stops around Queenstown
- 6 hour tour, includes tastings

Twilight Wine & Craft Beer Tour

- The tour will operate for minimum two adults if booked at least 48 hours before departure
- Departure time is 3pm, returning approx. 7pm
- Pick up is from outside 'The Station Information Centre' on Camp Street
- 4 hour tour, includes tastings and shared platters

Central Otago Food & Wine Tour

- The tour requires a minimum of four adults to operate
- Departure time is 9:30am, returning approx. 5:30pm
- Pick up is from select hotels and bus stops around Queenstown
- Operates Wednesdays, Thursdays, Sundays
- 8 hour tour, includes tastings, lunch and shared cheese board

Queenstown Gin Tour

- The tour requires a minimum of four adults to operate
- Departure time is 12:30pm, returning approx. 6:30pm. Operates Tuesday, Friday, Saturday
- Pick up is from select hotels and bus stops around Queenstown
- 6 hour tour, includes tastings, G&T on arrival, shared platters and shared tarte flambees

Heli Gin Tour

- The helicopter requires a minimum of four seats booked to operate
- Departure time is 12:30pm, returning approx. 6:30pm. Operates Tuesday, Friday, Saturday
- Pick up is from Queenstown hotels
- 6 hour tour, includes tastings, scenic helicopter flight, G&T on arrival, shared platters and shared tarte flambees

6:30 Milford Sound Day Tour

- 6:30am departure is a guaranteed Glass Roof Mercedes Sprinter vehicle
- Queenstown pick up is from a select hotels and bus stops
- Departure time is 6:30am, returning approx. 7:00pm
- Te Anau pick up available on request ex Alpine Café at 9:15am
- Cruise Milford 12:45pm cruise (1hr45min)
- Flybacks are with Glenorchy Air, Helibacks are with The Helicopter Line.
 - All flights are weather dependant. If not flying, guests will return with Altitude Tours by road.
 - Weights are required at time of booking for the flight companies

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7:30 Milford Sound Day Tour

- 7:30am departure operates in premium Mercedes Sprinter (non-guaranteed glass-roof)
- Queenstown pick up is from a select hotels and bus stops
- Departure time is 7:30am, returning approx. 8:00pm
- Te Anau pick up available on request ex Alpine Café at 10:15am
- Mitre Peak Cruises 1:30pm cruise (2hrs)
- Flybacks are with Milford Sound Scenic Flights, Helibacks are with The Helicopter Line.
 - All flights are weather dependant. If not flying, guests will return with Altitude Tours by road.
 - Weights are required at time of booking for the flight companies

Milford Sound Packed Picnic Lunch Add-on

- Default selection is a chicken option
- Beef, vegetarian and dietary requirements can be requested (cut off 5pm day prior)

Mt Cook Day Tour

- The tour requires a minimum of four seats booked to operate
- Departure time is 7:30am, returning approx. 7:30pm
- Pick up is from select hotels and bus stops around Queenstown
- Includes entry to Sir Edmund Hillary Centre
- All package rates are subject to availability at time of booking
- INFLITE and Heli Hike packages require customer weights

Best of Queenstown

- The tour requires a minimum of four adults to operate
- Pick up is from outside 'The Station Information Centre' on Camp Street
- Child is 15 years and under, Adult 16+
- 4.5 hour tour, throughout the tour, included is free time in Arrowtown, a wine tasting & cheese board, private lake cruise. Non-alcoholic options are available.

Glenorchy & Paradise Explorer

- The tour will operate for minimum two adults if booked at least 48 hours before departure
- The tour departs twice daily at 9am, returning 1pm and 2pm, returning 6pm
- Pick up is from outside 'The Station Information Centre' on Camp Street
- Includes morning/afternoon tea
- Child is 15 years and under, Adult 16+

Glenorchy Full Day with Dart River Jetboat

- The tour will operate for minimum two adults if booked at least 48 hours before departure
- 8 hour tour, including morning Glenorchy & Paradise Explorer with Altitude Tours, followed by the 2 hour Dart River Wilderness Jet experience (subject to availability at time of booking).
- Guests will have time to enjoy Glenorchy village between experiences.
- The tour departs at 9am, returning approx. 5pm (Dart River to provide return transfer).
- Pick up is from outside 'The Station Information Centre' on Camp Street
- Includes morning tea
- Child is 15 years and under, Adult 16+

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Cancellations, Changes & No Shows

- 1.1 If a booking is cancelled by Altitude Tours Ltd and you are unable to reschedule, you can contact us for a full refund. Please explain the reason for the refund and the person you spoke to. We will then cancel this booking from our system, crediting the balance back to your account.
- 1.2 If you need to reschedule, change or cancel your booking you will need to contact Altitude Tours Ltd via phone or email to get authorization to do so. All refunds are entirely at the discretion of Altitude Tours Ltd and will only be considered if sufficient notice is given.
- 1.3 Cancellations received within 48 hours of the booked start time, or no shows on the day, will not receive any refund.
- 1.4 Altitude Tours Ltd reserves the absolute right to cancel any service as a result of weather conditions, insufficient numbers or any other unforeseen event or circumstances. In this instance, you can choose to reschedule or request a full refund from Altitude Tours Ltd.

Terms & Conditions can change, for the most up to date terms please check out our website <https://www.altitudetours.co.nz/terms-and-conditions/>

FAQs

Are children welcome on tour?

Glenorchy & Paradise Explorer and **Best of Queenstown** sightseeing tours are great for families. These tours are a half day (4-5 hours from Queenstown), with plenty of sightseeing stops and opportunities to stretch their legs, and keep them entertained.

For **Milford Sound** and **Mt Cook** day tours, children are able to travel with us, however, as many of us in the team have children ourselves, this is not something we recommend. On these days, you will be traveling in the van long distance (Milford = 10 hours on road, Mt Cook = 8 hours on road), and this can be a bit much for small humans who love to run around or may be prone to car sickness.

Wine Tours can accommodate kids, however, these tours are designed to better entertain those who can legally drink and may not be as much fun for those that are underage.

Gin Tours are adult-only and do not accommodate children.

Is water provided on tour?

In our effort to be more sustainable on tour we have stopped providing complementary water bottles onboard. We do encourage guests bring their own water with them, and there will be many locations throughout the day to refill their bottle, or purchase water, if they need to.

What vehicles does Altitude Tours use?

Our fleet consists of comfortable and modern Mercedes vans ranging from 14 to 16 seats. All equipped with air conditioning, leather seats, and complimentary on board Wi-Fi.



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Do we pick up from accommodation?

We offer select hotel pick-ups for our Milford Sound, Mount Cook, Gin Tour, Wine Sampler and Central Otago Wine & Food Tour, and if we cannot pick up directly at the hotel, the pick-up is generally within walking distance, at the nearest bus stop.

The Best of Queenstown, Glenorchy & Paradise Explorer and Twilight Wine & Craft Beer due to timing constraints we only pick up from outside the Station Information Centre on the corner of Camp and Shotover Street (central Queenstown).

Please note due to limited timing for pick-ups, we're not able to pick up from outside the Queenstown/Frankton area, or at Airbnbs/holiday homes. In these instances we can advise the closest and most convenient pick up location in relation to the accommodation.

Can we host people travelling with a wheelchair?

Our vans do not have any lifting mechanisms to support those travelling with a wheelchair and can only host those whom have a collapsible chair that can fit in the boot of our van, and who are travelling with support people that can help them enter and exit the vehicle.

What ID is required for tasting tours?

The legal drinking age in New Zealand is 18 years old. Our tasting venues reserve the right to request to see your I.D. on tour, and those that are accepted are New Zealand drivers licenses or an international passport. International drivers licenses are not accepted.

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